

## Uber MOU Summary

- Upon signing of the MOU, drivers partnering with Uber will be legally authorized to operate in Delaware once Uber certifies that all current authorized drivers meet the terms agreed upon.
- Insurance standards govern coverage responsibility for drivers and for the parent company across the entire duration of operations.
  - Minimum coverage levels exceed requirements for taxi services, and are in line with Departmental regulations pertaining to other public carriers.
- Uber must conduct a multi-state and federal background check on all prospective partnering drivers, to certify that:
  - The individual has not ever been found guilty of a violent Class A or B felony, a crime against a child, a felony sexual offense, or any felony homicide (including vehicular).
  - The individual has not in the past 7 years been found guilty of driving under the influence of drugs or alcohol, any felony not included in the lifetime look back, a hit and run offense, driving over 100 mph, or of reckless driving.
  - The individual in the last 3 years has not been found guilty of more than 3 moving violations, driving with a suspended or revoked license, attempting to elude a police officer, or speeding in excess of 20 mph above the posted speed limit.
- All drivers must undergo annual recertification to make sure they have not committed a disqualifying offense.
- Uber must annually verify that all partnered drivers are in compliance with licensure and vehicle inspection requirements.
- Drivers partnering with Uber must, prior to accepting a rider, let them know their method of fare calculation, and provide an estimated fare for a given destination. Within 24 hours of completing a ride, they must submit an electronic receipt to the rider.
- Drivers partnering with Uber may not pick up riders via a street hail or pickup, and cannot stop within a designated taxicab zone for the purpose of soliciting a rider.
- Drivers partnering with Uber are required to obtain a valid DE business license, and Uber is required to notify them of this obligation.
- Uber must implement a zero tolerance policy with respect to suspicions of a driver using their platform operating under the influence of drugs or alcohol.